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D5.3 – FIRST PUBLIC EVENT IN ESTONIA (RNUN)

WP5 – PUBLIC AWARENESS AND DISSEMINATION

COMBATHATE

COMBATING HATE SPEECH AND HATE CRIMES
AGAINST INDIVIDUALS WITH MENTAL DISABILITIES.

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ABOUT THE PROJECT

PROJECT NAME
COMBATHATE (Combating Hate Speech and Hate Crimes Against Individuals with Mental Disabilities)

PROJECT NUMBER
101205522

EU PROGRAMME
Citizens, Equality, Rights and Values (CERV)

WHY THIS PROJECT?
Individuals with mental disabilities frequently face hate speech and hate crimes that undermine their dignity, safety, and well-being. COMBATHATE seeks to address this challenge by developing tailored support systems, raising public awareness, and strengthening cooperation between civil society and public authorities (including law enforcement).

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PROJECT CONSORTIUM

1. Purpose and scope of the deliverable

Deliverable D5.3 – First public event in Estonia (RNUN) documents the first public awareness and stakeholder-engagement event organised by RAAMA NOORTE UHING NOORUS MTU (Nooruse Maja) within Work Package 5 of the COMBATHATE project. The event took place on 29 March 2026 in Pärnu, Estonia, as a one-day public dissemination activity aimed at presenting the project, raising awareness on hate speech and hate crimes affecting persons with mental disabilities, and introducing the practical support systems developed under WP2.

The scope of the present deliverable is to provide a public, English-language record of the event, including:

- the event rationale, objectives and implemented agenda;
- a public summary of participant attendance and stakeholder composition;
- an overview of the WP2 results and materials presented and discussed;
- an aggregated analysis of participant feedback collected through the evaluation form;
- a clear statement on the handling of signed presence lists in line with the PUBLIC dissemination classification.

As this deliverable is classified as PUBLIC, the signed presence lists are not annexed to the public version. The original signed attendance lists are archived by the host organisation RNUN and remain available for verification by the granting authority upon request.

2. Event overview

The public event was designed as an outward-facing dissemination and dialogue activity linking the technical outputs of WP2 with local stakeholder awareness and community discussion. In line with the Description of the Action, the event introduced the developed support systems and training outputs to a broad audience, while also creating a space for discussion on institutional cooperation, reporting pathways and the support needs of persons with mental disabilities.

The event contributed to two complementary purposes. First, it increased visibility of the COMBATHATE project and translated complex project outputs into public-facing messages understandable for local stakeholders. Second, it tested the communicative relevance and stakeholder resonance of the WP2 products beyond the internal consortium and training environment.

2.1 Key event parameters

Title of activity	WP5 – Public Event on COMBATHATE Support Systems and Awareness Raising
Host organisation	RAAMA NOORTE UHING NOORUS MTU (Nooruse Maja / RNUN)
Date	29 March 2026
Duration	1 day

Location	Pärnu, Estonia
Target group	Local stakeholders and awareness-raising audiences
Participants	50 participants
Main thematic focus	Presentation and discussion of WP2 deliverables, support systems, training materials and project results

2.2 Event objectives

- to publicly introduce the COMBATHATE project and its mid-term outputs to local stakeholders in Estonia;
- to present the support systems developed under WP2 in a clear and accessible way;
- to explain how the developed tools can improve access to support, reporting and referral pathways for persons with mental disabilities;
- to stimulate dialogue among educators, community members, NGOs and public actors on hate speech, hate crimes and practical support responses;
- to collect feedback from participants that can support subsequent dissemination and stakeholder-engagement activities.

3. Implemented agenda

The event followed a one-day agenda combining introductory presentation, thematic awareness-raising, practical explanation of the support systems, open dialogue, and final evaluation. The implemented agenda is reproduced below in public form.

Time	Session / content
09:30 – 10:00	Registration and welcome coffee
10:00 – 10:30	Opening session: introduction of event objectives and expected outcomes; introduction to the COMBATHATE project
10:30 – 11:30	Understanding hate speech and hate crimes: discussion of core concepts and the impact of discrimination on persons with mental disabilities
11:30 – 11:45	Coffee break
11:45 – 12:45	Presentation of support systems: introduction of the practical tools developed by the project and discussion of how they support victims and improve access to help
12:45 – 14:30	Open discussion and dialogue: how institutions can cooperate better, how reporting pathways can be improved, and how more support can be offered
14:30 – 15:00	Closing session and evaluation form: summary, final reflections and completion of the participant feedback questionnaire

The above programme structure ensured a balance between dissemination, learning, and stakeholder discussion. In particular, the central slot dedicated to support systems enabled RNUN to translate the WP2 technical outputs into public-facing, understandable content.

4. Participants and attendance

According to the signed attendance documentation archived by the host organisation, the event gathered **50 participants** and therefore met the quantitative target foreseen for the deliverable.

The attendance profile demonstrates a mixed local stakeholder audience, including educators, community members, NGO and civil society actors, local authority representatives, and a smaller health/social-services presence. This composition was consistent with the purpose of the event, namely to discuss the COMBATHATE outputs with stakeholders who can support awareness-raising, referral, inclusion and future local cooperation.

4.1 Attendance breakdown

Indicator	Number	Share
Total participants	50	100%
Female participants	43	86%
Male participants	7	14%

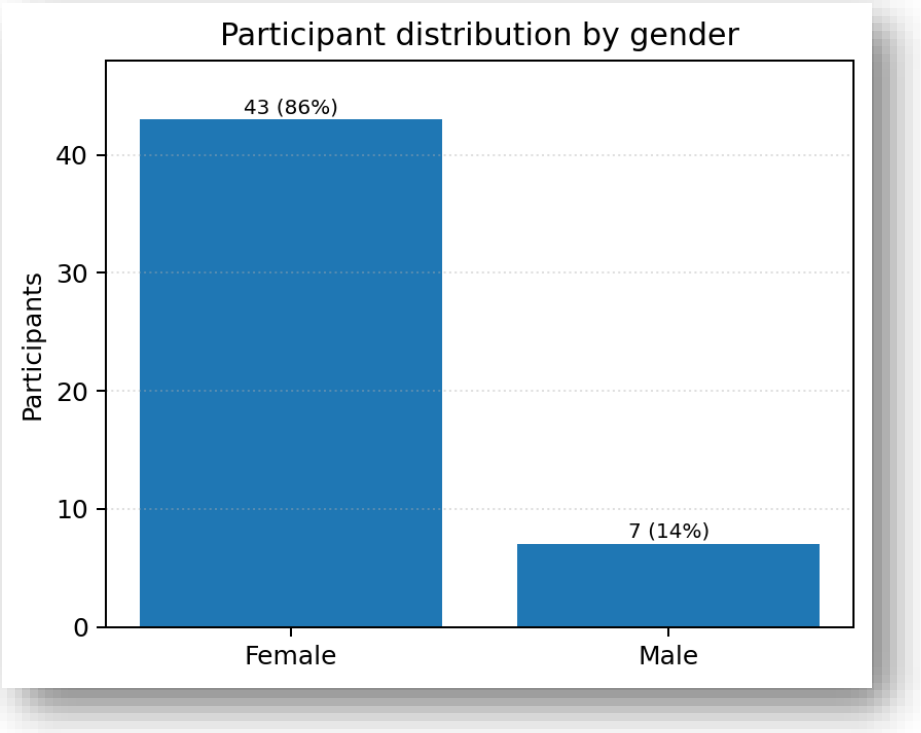


Figure 1. Participant distribution by gender (based on the signed attendance documentation).

4.2 Stakeholder profile (based on feedback respondents)

All 50 participants completed the feedback form, allowing the stakeholder profile to be presented using the evaluation dataset as well. The largest group of respondents identified as educators/trainers, followed by citizens/community members and local authority representatives.

Role / profile	Responses	Share
Educator / trainer	18	36.0%
Citizen / community member	16	32.0%
Local authority	9	18.0%
NGO /civil society	6	12.0%
Health or social services professional	1	2.0%

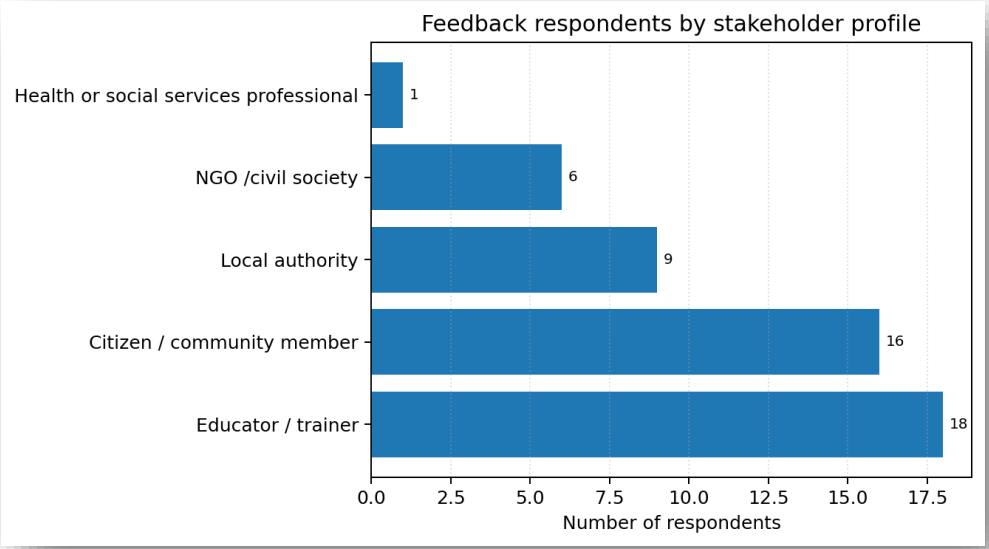


Figure 2. Feedback respondents by stakeholder profile.

5. Presentations and materials discussed

The public event did not function as a formal training course; however, it drew directly on the accepted WP2 outputs and translated them into a public dissemination format. The materials and content presented were derived from the consortium's completed and approved deliverables and were selected for their relevance to local stakeholders.

5.1 WP2 content introduced during the event

- The project rationale and evidence base developed through the needs assessment, including the relevance of addressing hate speech and hate crimes against persons with mental disabilities.

- The COMBATHATE Support System developed under WP2, including the logic of accessible reporting, immediate support, evidence collection and referral.
- The practical support tools developed in the project, notably: the Psychological First Aid (PFA) Card; the icon-based Incident Reporting Form with proxy option; the Evidence Bundle Kit; legal flowcharts; template letters; and the national Help Maps.
- The training pathway and implementation logic behind the staff capacity-building actions, including the three staff trainings on support protocols, legal rights and psychological first aid.
- The broader objective of improving access to support, reporting and institutional cooperation through practical and user-oriented tools.

5.2 Materials used in the public event format

Material / presentation element	Purpose in the event
Project introduction presentation	To explain the project objectives, consortium logic and relevance to the Estonian/local context.
Awareness-raising presentation on hate speech and hate crimes	To introduce the thematic framework and support stakeholder understanding of the issues addressed by the project.
Presentation of support systems and tools	To explain the practical outputs of WP2 and how they can support victims and improve access to help.
Open discussion prompts	To stimulate exchange on cooperation, referral pathways and future local support responses.
Participant feedback form	To capture structured reactions, quality perceptions and interest in future collaboration.

The event therefore served as a bridge between technical project outputs and local dissemination: rather than reproducing the full internal training materials, it presented the most relevant components in stakeholder-friendly language and format.

6. Evaluation methodology

Participant feedback was collected through a short structured questionnaire distributed at the end of the event. The form combined respondent profiling with seven closed evaluation items rated on a 1–5 scale and one forward-looking question on future collaboration or follow-up activities.

Response coverage was complete: 50 completed feedback forms were received from 50 participants, corresponding to a response rate of 100%.

6.1 Evaluation dimensions measured

- clarity of event objectives;
- clarity of project presentation;
- usefulness of the information provided about support systems;

- increase in awareness regarding hate speech and hate crimes affecting people with mental disabilities;
- clarity and effectiveness of the speakers;
- extent to which the event encouraged dialogue between stakeholders;
- overall satisfaction with the event;
- interest in future collaboration or follow-up activities.

7. Participant feedback and results

The evaluation results show a consistently positive assessment of the event across all seven rated dimensions. Average ratings ranged from 4.36 to 4.44 out of 5, while each measured item received 4 or 5 from 90% of respondents. This suggests that the event was well received both as a dissemination action and as a stakeholder dialogue opportunity.

7.1 Quantitative results

Evaluation item	Mean	Median	% ratings 4–5
Objectives were clear	4.36	4.0	90.0%
Project was presented clearly	4.44	5.0	90.0%
Support systems information was useful	4.40	4.5	90.0%
Awareness increased	4.44	5.0	90.0%
Speakers communicated clearly	4.42	5.0	90.0%
Dialogue was encouraged	4.44	5.0	90.0%
Overall satisfaction	4.40	4.5	90.0%

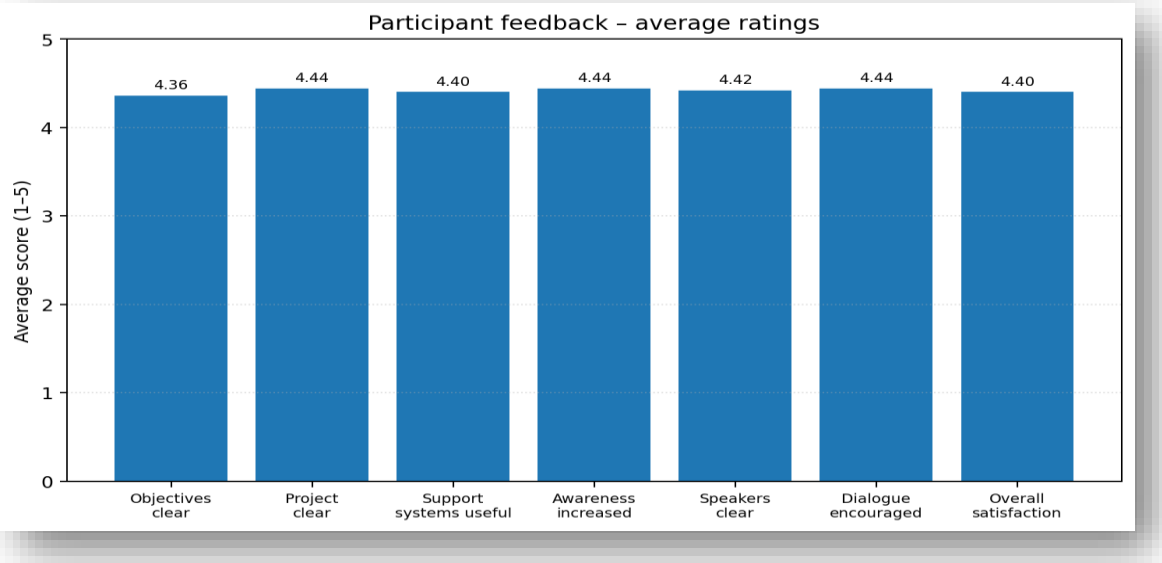


Figure 3. Average participant ratings across the seven evaluation dimensions.

7.2 Interpretation of the results

Objectives and project presentation. The event achieved a clear and understandable framing of the COMBATHATE project. Respondents rated both the clarity of the event objectives and the clarity of the project presentation highly, indicating that the public-facing introduction was effective.

Usefulness of the support-system presentation. The information about the support systems was rated positively, confirming that the public explanation of the practical tools was meaningful for non-specialist and mixed stakeholder audiences.

Awareness-raising effect. The item measuring increased awareness reached one of the highest mean values, suggesting that the event effectively strengthened participant understanding of hate speech, hate crimes and their impact on people with mental disabilities.

Facilitation and dialogue. The ratings for speaker clarity and dialogue show that the event format successfully combined dissemination with interaction. This is important for WP5, where awareness and stakeholder engagement must go beyond one-way information sharing.

Overall quality. The overall satisfaction result confirms that the event met a good qualitative standard as a first public event under RNUN leadership.

7.3 Interest in future collaboration

The final question in the feedback form asked whether participants would be interested in future collaboration or follow-up activities. The responses indicate strong potential for continued stakeholder engagement beyond the event itself.

Response	Count	Share
Yes	29	58.0%
Maybe	16	32.0%
No	5	10.0%

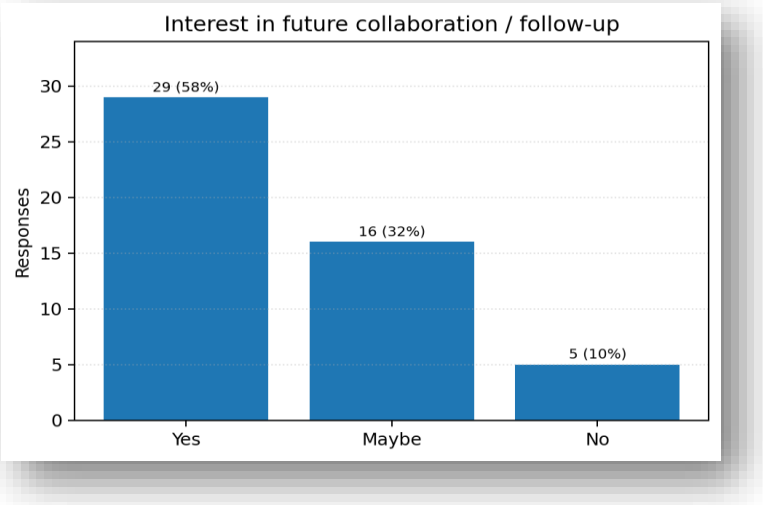


Figure 4. Interest in future collaboration or follow-up activities.

The results show that 58% of respondents expressed a clear interest in future collaboration, while an additional 32% selected “Maybe”. Only 10% indicated no interest. This means that 90% of participants were at least potentially open to future contact, follow-up or cooperation, which is a positive indicator for later dissemination and stakeholder engagement actions.

8. Main discussion outcomes

The open discussion session was designed to encourage stakeholder reflection on the relevance and usability of the COMBATHATE outputs. While the event was not structured as a formal consultation workshop, the discussion and the evaluation data point to several recurring thematic outcomes:

- participants showed strong interest in practical tools that translate rights and support pathways into accessible steps;
- the combination of awareness-raising and tool presentation was well received, suggesting that local stakeholders value both conceptual framing and concrete instruments;
- the event reinforced the importance of inter-institutional cooperation, especially between educators, local authorities, civil society actors and support services;
- participants demonstrated considerable openness to follow-up cooperation, which is relevant for the continuation of WP5 public-awareness activities and later project dissemination.

Overall, the event succeeded not only as a presentation exercise but also as a dialogue space that increased stakeholder recognition of the need for accessible support mechanisms and coordinated local responses.

9. Conclusions and follow-up

D5.3 confirms that the first public event in Estonia, organised by RNUN, was implemented successfully on 29 March 2026 and achieved the expected deliverable scope. The event reached the planned attendance of 50 participants, presented the relevant WP2 outputs in a public-facing format, generated full participant feedback coverage, and produced strong satisfaction and awareness-raising results.

From a dissemination perspective, the event was valuable because it translated internal project development work into stakeholder-oriented communication. From a quality perspective, the evaluation confirms that the event was clear, relevant, well facilitated, and conducive to dialogue.

Follow-up perspective. The high level of interest in future collaboration indicates good potential for continued stakeholder engagement under the remaining WP5 activities. RNUN may therefore draw on this participant base for later public events, local networking, and dissemination of additional COMBATHATE results as they become available.

Archiving note. The original signed attendance lists are retained by the host organisation and are not attached to this public deliverable. Aggregated attendance data and evaluation findings are provided here in full public-reporting form.

Annex A. Public agenda (reproduced)

The public agenda below reproduces the programme structure implemented for the event on 29 March 2026.

Time	Agenda item
09:30 – 10:00	Registration and welcome coffee
10:00 – 10:30	Opening session: introduction of event objectives and expected outcomes; introduction to the COMBATHATE project
10:30 – 11:30	Understanding hate speech and hate crimes: discussion of core concepts and the impact of discrimination on persons with mental disabilities
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12:45 – 14:30	Open discussion and dialogue: how institutions can cooperate better, how reporting pathways can be improved, and how more support can be offered
14:30 – 15:00	Closing session and evaluation form: summary, final reflections and completion of the participant feedback questionnaire

Annex B. Participant feedback questionnaire

The following questionnaire was used in electronic format at the end of the event.

Question	Response format
Your country	Open / country
Your role/profile	Open / stakeholder profile
The event objectives were clear.	1–5
The COMBATHATE project was presented clearly.	1–5
The information provided about support systems was useful.	1–5
The event increased my awareness of hate speech and hate crimes against people with mental disabilities.	1–5
The speakers communicated clearly and effectively.	1–5
The event encouraged dialogue between stakeholders.	1–5
Overall satisfaction with the event	1–5
Would you be interested in future collaboration or follow-up activities?	Yes / Maybe / No

Annex C. Public note on signed presence lists

This deliverable is classified as PUBLIC. In accordance with that dissemination level, the signed presence lists are not appended to the public version of the report because they contain personal data and handwritten signatures.

The original signed attendance lists are held on file by RNUN as host organisation. They confirm attendance of 50 participants and may be provided to the granting authority on request. This public report includes only aggregated attendance information.